

COMMUNITY BASE MONITORING FIGURES 2005-2009

| | <u>2005</u> | <u>2006</u> | <u>2007</u> | <u>2008</u> | <u>2009</u> |
|---|-------------------|--------------------|-------------------|--------------------|-------------------|
| PARTICIPANT GROUPS (1) | | | | | |
| People offered help or support by groups | 82,292 | 137,973 | 156,797 | 142,116 | 171,065 |
| of these, monitored for ethnicity | 85% | 89% | 91% | 93% | 94% |
| of these, not white (2) | 43% | 47% | 54% | 41% | 51% |
| People offered help or support by groups for three months or more | 35,196 | 33,428 | 26,637 | 33,699 | 34,609 |
| of these, monitored for ethnicity | 82% | 68% | 97% | 99% | 95% |
| of these, not white (2) | 31% | 43% | 67% | 58% | 62% |
| People coming into Community Base to get help or support from groups | 12,112 | 9,562 | 9,724 | 11,901 | 11,569 |
| of these, monitored for ethnicity | 97% | 96% | 97% | 98% | 97% |
| of these, not white (2) | 54% | 45% | 54% | 31% | 44% |
| People doing voluntary work with groups | 1,274 | 525 | 404 | 444 | 486 |
| of these, not white (all monitored) (2) | 17% | 26% | 27% | 29% | 35% |
| People doing paid work with groups | 256 | 249 | 210 | 280 | 271 |
| of these, not white (all monitored) (2) | 10% | 9% | 10% | 11% | 13% |
| average hours worked per week by paid workers | 21.0 | 26.5 | 29.2 | 30.3 | 24.6 |
| Income (3) | £8,641,305 | £10,011,498 | £9,787,461 | £13,284,041 | £7,030,002 |
| of this, B&H City Council grants | £506,658 | £700,804 | £489,373 | £271,378 | £203,808 |
| of this, B&H City Council contracts | £1,132,690 | £1,601,839 | £1,272,369 | £1,048,245 | £962,912 |
| RECEPTION ENQUIRIES (4) | | | | | |
| Volunteering | 1,675 | 1,605 | 2,647 | 2,843 | 2,976 |
| Legal issues / welfare rights | 25% (524) | 28% (476) | 27% (780) | 33% (945) | 37% (1,108) |
| Health / emotional support | | | | 35% | 30% |
| Other issues | | | | 9% | 6% |
| Support groups | 26% | 13% | 12% | 33% | 33% |
| Housing | 9% | 8% | 13% | | |
| Drugs, alcohol, health | 4% | 2% | 2% | | |
| General information | 36% | 49% | 46% | | |
| Female | 50% | 51% | 50% | 51% | 52% |
| Male | 50% | 49% | 50% | 49% | 48% |
| Under 16 | 2% | 1% | 1% | 1% | 1% |
| 16 to 24 | 19% | 21% | 19% | 21% | 21% |
| 25 to 39 | 53% | 50% | 47% | 46% | 43% |
| 40 to 59 | 22% | 21% | 28% | 25% | 28% |
| 60 and over | 4% | 7% | 5% | 7% | 7% |
| Not white (2) | 11% | 23% | 24% | 27% | 32% |
| ROOM HIRE | | | | | |
| Total hours hired by internal groups | 2,766 | 3,121 | 2,808 | 3,264 | 3,361 |
| Conference room | 1,160 | 1,048 | 1,136 | 1,445 | 1,161 |
| Small meeting rooms | 1,606 | 2,073 | 1,672 | 1,819 | 2,200 |
| Total hours hired by external groups | 582 | 972 | 815 | 892 | 1,389 |
| Conference room | 393 | 657 | 501 | 601 | 872 |
| Small meeting rooms | 189 | 315 | 314 | 291 | 517 |
| External groups hiring meeting rooms | 35 | 49 | 40 | 42 | 58 |
| WEBSITE (5) | | | | | |
| Total sessions | | | | 57,200 | 79,498 |
| Venue search hits | | | 23,577 | 28,045 | 40,444 |
| Volunteer search hits | | | 11,206 (6) | 36,189 | 66,454 |
| Service search hits | | | 544 (6) | 1,382 | 3,119 |
| ENERGY USE (7) | 494 (131%) | 448 (119%) | 421 (112%) | 416 (111%) | 414 (110%) |

Notes

(1) People offered help or support by community and voluntary groups licencing space at Community Base. People offered help or support by more than one group are counted once for each group offering help or support; figures are supplied by groups at Community Base and exclude figures for groups leaving during the year

(2) In 2005 not white British

(3) For financial year ending in calendar year

(4) Face-to-face enquiries from people visiting Community Base reception; excludes visitors to groups. In 2005-07 main reason for enquiry only recorded (total=100%); in 2008-09 all reasons for enquiries recorded (total=>100%)

(5) Hits on search site main page only are counted

(6) July to December only

(7) Mains electricity consumption (no gas consumed) in 1,000 kilowatt hours with consumption in 2000 (376) as baseline for percentage comparison