

COMMUNITY BASE MONITORING FIGURES 2006-2010

	<u>2006</u>	<u>2007</u>	<u>2008</u>	<u>2009</u>	<u>2010</u>
<u>PARTICIPANT GROUPS</u> (1)					
People offered help or support by groups	137,973	156,797	142,116	171,065	
of these, monitored for ethnicity	89%	91%	93%	94%	
of these, not white	47%	54%	41%	51%	
People offered help or support by groups for three months or more	33,428	26,637	33,699	34,609	
of these, monitored for ethnicity	68%	97%	99%	95%	
of these, not white	43%	67%	58%	62%	
People coming into Community Base to get help or support from groups	9,562	9,724	11,901	11,569	
of these, monitored for ethnicity	96%	97%	98%	97%	
of these, not white	45%	54%	31%	44%	
People volunteering with groups	525	404	444	486	
of these, not white (all monitored)	26%	27%	29%	35%	
People doing paid work with groups	249	210	280	271	
of these, not white (all monitored)	9%	10%	11%	13%	
average hours worked per week	26.5	29.2	30.3	24.6	
Income (2)	£10,011,498	£9,787,461	£13,284,041	£7,030,002	
of this, B&H City Council grants	£700,804	£489,373	£271,378	£203,808	
of this, B&H City Council contracts	£1,601,839	£1,272,369	£1,048,245	£962,912	
<u>RECEPTION ENQUIRIES</u> (3)					
Volunteering	1,605	2,647	2,843	2,976	2,656
Legal issues or welfare rights	28% (476)	27% (780)	33% (945)	37% (1,108)	48% (1,285)
Health or emotional support			9%	6%	10%
Other issues			33%	33%	36%
Support groups	13%	12%			
Housing	98%	13%			
Drugs, alcohol, health	42%	2%			
General information	49%	46%			
Male	49%	50%	49%	48%	53%
Female	51%	50%	51%	52%	47%
Under 16	1%	1%	1%	1%	1%
16 to 24	21%	19%	21%	21%	20%
25 to 39	50%	47%	46%	43%	42%
40 to 59	21%	28%	25%	28%	31%
60 and over	7%	5%	7%	7%	6%
Not white	23%	24%	27%	32%	30%
<u>SOUTH WING MEETING ROOMS</u>					
Number of outside charities and community groups hiring our meeting rooms	49	40	42	58	49
<u>WEBSITE</u>					
Total sessions			57,200	79,498	124,650
BH venue search page requests		23,577	28,045	40,444	52,875
BH volunteer search page requests		11,206 (4)	36,189	66,454	85,696
BH service search page requests		544 (4)	1,382	3,119	3,245
BH community job search page requests					14,884 (5)
<u>ENERGY USE</u> (6)	448 (119%)	421 (112%)	416 (111%)	414 (110%)	

Notes

(1) People offered help or support by community and voluntary groups licencing space at Community Base. People offered help or support by more than one group are counted once for each group offering help or support; figures are supplied by groups at Community Base and exclude figures for groups leaving during the year

(2) For financial year ending in calendar year

(3) Face-to-face enquiries from people visiting Community Base reception; excludes visitors to groups. In 2006-07 main reason for enquiry only recorded (total=100%); in 2008-10 all reasons for enquiries recorded (total=>100%)

(4) Started July 2007

(5) Started April 2010

(6) Mains electricity consumption (no gas consumed) in 1,000 kilowatt hours with consumption in 2000 (376) as baseline for percentage comparison